

## Resource Information

<b>Emergency</b>	<b>911</b>
<b>Glendale Police Department</b>	<b>(623) 930-3000</b>
<b>Glendale Victim Assistance</b>	<b>(623) 930-3030</b>
<b>Community Information &amp; Referral</b>	<b>(602) 263-8856</b>
<b>Child Protective Services</b>	<b>(888) 767-2445</b>
<b>Adult Protective Services</b>	<b>(877) 767-2385</b>
<b>CONTACS Shelter Hotline</b>	<b>(602) 263-8900</b>
<b>Glendale City Court</b>	<b>(623) 930-2400</b>
<b>Superior Court</b>	<b>(602) 506-7353</b>
<b>Glendale City Prosecutor</b>	<b>(602) 930-3475</b>
<b>A New Leaf</b>	<b>(602) 441-6458</b>

### Would you like to volunteer?

Victim Assistance Volunteers help crime victims in many ways: on-scene crisis intervention, criminal justice advocacy, court accompaniment, and provide emotional support.

If you are interested in lending a helping hand, please call (623) 930-3723.

## Glendale Family Advocacy Center

**4600 West Glendale Avenue  
Glendale, AZ 85301**

**City of Glendale Police Department  
[www.glendaleaz.com/police/wvac](http://www.glendaleaz.com/police/wvac)**

## Glendale Family Advocacy Center



Helping children.  
Helping families.  
Helping you.

**(623) 930-3720**

# About the Glendale Family Advocacy Center

## The Partnership

The Glendale Family Advocacy Center (GFAC), established in 1998, is a partnership between the Glendale Police Department, A New Leaf, Child Protective Services, Scottsdale Health Examiners, St. Joseph's Medical Center, and the Maricopa County Attorney's Office. Designed to be a "one stop center" for victims of violence, child abuse, and sex crimes; the center is available for residents and law enforcement agencies throughout the West Valley.

The GFAC includes facilities for forensic interviews, medical examinations, therapy, and consultation between law enforcement personnel and victim services personnel.

The goal of the GFAC is to provide comprehensive and coordinated services to crime victims in a safe, comfortable, and convenient setting.

**Glendale Family  
Advocacy Center**

## Victim Services

There are many facets of the criminal justice system that can be confusing if you do not have the information or the support you need. The Glendale Victim Assistance staff offers support in:

- Coping with the effects of trauma
- Crisis counseling
- Safety planning
- Rights afforded to a crime victim
- Current status of a criminal case
- Criminal Justice System Procedures
- Orders of Protection or Injunctions Against Harassment
- 911 cellular phone loans
- Victim Compensation claims
- Civil options and small claims court
- Resource and referral

Glendale Victim Assistance staff can act as a liaison between the victim and the various agencies involved, not only to keep the victim informed, but also giving the victim a voice.

## Medical Services

Medical professionals from St. Joseph's Hospital and Medical Center (Child Abuse Assessment Center) and Scottsdale Health Care (Sexual Assault Response Team) provide physical examinations for victims of sexual abuse, child abuse and neglect cases.

## Counseling Services

A New Leaf's Advocacy Center staff provides brief advocacy and counseling services for victims of sexual abuse and violence. Master's level counselors provide short-term crisis counseling for individuals and families, along with group counseling that utilizes solution-focus therapy. Group sessions include Empowerment I, Empowerment II and Sexual Assault.

## Need Help?

Glendale Family Advocacy Center staff provide resources and referrals for individuals and families to help cope with the series of events and feelings connected with victimization. All services are provided at no cost, in a confidential setting. If you are a crime victim in need of help, call us at (623) 930-3720.